

## General Terms and Conditions of Business

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### Your supplier and contractual partner

#### Administration - no over-the-counter sales, not a return address

light11.de GmbH  
Bozener Str. 13  
D-44229 Dortmund

Managing Director: Thomas Unger  
Commercial Register: District Court of Dortmund  
HRB 22504  
VAT ID DE231749333  
WEEE-Reg.-Nr. DE 94743417

#### Showroom, customer services, return address

light11.de GmbH  
Niederlassung Lünen  
Alstedder Str. 40  
D-44534 Lünen

You can contact our Customer Services Department for orders, queries, complaints or claims by telephone, fax, e-mail or by visiting our showroom in person.

Telephone: +49(0)2306-759 58-0  
Fax: +49(0)2306-759 58-45  
E-mail: [service@light11.eu](mailto:service@light11.eu)

#### Opening hours Customer Service

Mon - Fri 10am - 6:30pm  
Sat 10am - 4pm

#### Opening hours Showroom

October to January:	February to September:
Mon - Fri: 10:00am - 6:30pm	Mon - Fri: 10:00am - 5:00pm
Sat - Sun: closed	Sat - Sun: closed

Other times by appointment

We look for customer-oriented solutions in legal questions also. You can simply call us. Of course, your rights are completely unaffected even if you do not call. The legislative authorities oblige online suppliers in particular to provide numerous information on the agreement and the conditions which apply. We have assembled for you the following information and other terms and conditions of dispatch.

www.light11.de is a certified online shop and has committed itself to comply with the requirements of Trusted Shops.

## **1. Validity**

- 1.1 We supply goods exclusively in accordance with the following General Terms and Conditions of Business which form the basis of all agreements concluded with us concerning the range of goods provided on our internet shop.
- 1.2 If these terms and conditions of business refer to consumers, these are natural persons who have not placed an order for commercial, independent or professional reasons. Traders are natural or legal persons or private companies with legal capacity who place orders for commercial, independent or professional reasons. Customers within the meaning of these terms and conditions of business are both consumers and traders.
- 1.3 If weekdays are indicated as deadlines, these are understood to be all weekdays with the exception of Saturdays, Sundays and statutory public holidays applicable to where our registered office is located.

## **2. Possibility of saving and inspection of the contractual text**

- 2.1 We keep these General Terms and Conditions of Business and the other contractual provisions in readily retrievable form together with the details of your order during the order process. You can simply archive this information, by either downloading the General Terms and Conditions of Business and, using your browser function, saving the data summarised in the order process in the internet shop, or by waiting for the automatic order receipt confirmation which we will also send to you by e-mail to the e-mail address you have provided after completion of your order. This order receipt confirmation e-mail contains once again the contractual terms and conditions with your order data and these General Terms and Conditions of Business and can be easily printed out or saved with your e-mail programme.
- 2.2 The contractual text is saved with us, but for security reasons cannot be directly accessed by you. For each customer we offer a "My account" facility with password-protected direct access. After registering, you can view your outstanding and recently dispatched orders, change your light11 account and address information and subscribe or unsubscribe to the newsletter. The customer undertakes to treat personal access data as confidential and not to allow access by unauthorised third parties.

## **3. Contractual partner, language and conclusion of the contract**

- 3.1 Your contractual partner is light11.de GmbH, represented by Thomas Unger, Bozener Str. 13, 44229 Dortmund. Contracts in our internet shop are currently concluded in German, English, French, Dutch, Italian, Spanish and Danish. All our quotations are subject to confirmation unless they become the content of a contractual agreement. Before sending your order, there is the option of checking and correcting the information you have entered. By sending your order you enter into a binding contractual declaration.
- 3.2 By placing your order, you are entering into a binding contract. Immediately after receipt of your order, you will receive an automatically generated order confirmation. This confirmation of receipt does not represent an acceptance of your order, unless you have selected the advance payment method of payment and we ask you for payment in the order confirmation e-mail.

- 3.3 A binding contract already materialises immediately after your order if you accept a corresponding invitation and complete your order with payment via one of the online payment services that we offer you. Our online payment services is PayPal.
- 3.4 If you have selected a different payment option for your order, a binding contract first materialises through our declaration of acceptance by means of a separate e-mail. This e-mail contains the subject "Confirmation of receipt of your order".
- 3.5 If the order materialises by means of a separate e-mail according to clause 3.4, you are bound – subject to your statutory right of rescission – to your order for 3 business days at the most.
- 3.6 Please note that in the event of prepayment, the delivery first takes place after the entire sum has posted to our account. In the event of prepayments, the item is reserved for two weeks at a maximum. If your payment is received after this, delays in delivery may occur.

#### 4. Prices, shipping costs, forwarding costs

- 4.1 For orders in our Internet store, the prices listed in the offer at the time of the order shall apply. The prices stated are final prices, i.e. they include the statutory value-added tax applicable in the country of delivery and other price components.

We distinguish between shipping costs for parcel shipping and shipping costs for freight forwarding.

For parcel shipping the following applies: Within Germany, to Austria, to the Netherlands and to France we deliver free of charge from an order value of € 99. To Belgium, Italy, Spain, Slovenia, Luxembourg and Switzerland we deliver free of charge from an order value of € 299. To Denmark, Andorra, Portugal, Greece, Finland, Monaco, Poland, Czech Republic, Hungary, Ireland, Great Britain, Northern Ireland, Bulgaria, Croatia, Romania, Estonia, Latvia, Lithuania and Sweden and to Slovakia we deliver free of charge from an order value of € 399. To Liechtenstein and Norway we deliver free of charge from an order value of € 449. For all other countries we charge a flat rate of € 199 per order.

The following applies to freight forwarding: Within Germany, we deliver free of shipping costs from an order value of € 99. To the Netherlands, Switzerland, Austria, France, Belgium, Italy, Czech Republic, Hungary, Poland, Portugal, Luxembourg, Slovenia, Denmark and Spain we deliver free of charge from an order value of € 650. To Slovakia, Romania, Bulgaria, Croatia, Sweden, Estonia, Ireland, Northern Ireland, Finland, Lithuania, Norway, Greece, Latvia, Andorra, Liechtenstein and Monaco we deliver free of charge from an order value of € 750. To Great Britain we deliver free of shipping costs from an order value of € 750. However, there are currently no freight forwarding deliveries to the UK.

- 4.2 For parcel deliveries to the countries listed below, we charge a flat rate for environmentally friendly packaging and shipping below an order value of € 99 as follows:

Country	Shipping costs
Germany	€ 6,90,-
France	€ 9,90,-
Netherlands	€ 9,90,-
Austria	€ 9,90,-

For parcel deliveries to the following countries, we charge a flat rate for environmentally friendly packaging and shipping below an order value of € 299:

Country	Shipping costs
Belgium	€ 9,90,-
Italy	€ 9,90,-

Luxembourg	€ 9,90,-
Switzerland	€ 9,90,-
Slovenia	€ 9,90,-
Spain	€ 9,90,-

For parcel deliveries to the following countries we charge a flat rate for environmentally friendly packaging and shipping below an order value of € 399:

<b>Country</b>	<b>Shipping costs</b>
Denmark	€ 19,90,-
Finland	€ 19,90,-
Greece	€ 19,90,-
Monaco	€ 19,90,-
Poland	€ 19,90,-
Portugal	€ 19,90,-
Slovakia	€ 19,90,-
Czech Republic	€ 19,90,-
Hungary	€ 19,90,-
Bulgaria	€ 24,90,-
Estonia	€ 24,90,-
Great Britain	€ 24,90,-
Ireland	€ 24,90,-
Croatia	€ 24,90,-
Latvia	€ 24,90,-
Lithuania	€ 24,90,-
Northern Ireland	€ 24,90,-
Romania	€ 24,90,-
Sweden	€ 24,90,-

For parcel deliveries to the following countries we charge a flat rate for environmentally friendly packaging and shipping below an order value of € 449:

<b>Country</b>	<b>Shipping costs</b>
Liechtenstein	€ 29,90,-
Norway	€ 29,90,-

For all other countries we charge a flat rate of € 199 per order.

In case of delivery outside Europe, the customer bears the shipping costs of the outbound and return shipment.

For freight forwarding deliveries to the countries listed below, we charge a flat rate for environmentally friendly packaging and shipping below an order value of € 99 in the following amount:

<b>Country</b>	<b>Shipping costs</b>
Germany	€ 49,00,-

For freight forwarding deliveries to the countries listed below, we charge a flat rate for environmentally friendly packaging and shipping below an order value of € 650:

<b>Country</b>	<b>Shipping costs</b>
Belgium	€ 49,00,-
France	€ 49,00,-
Italy	€ 49,00,-
Luxembourg	€ 49,00,-
Netherlands	€ 49,00,-
Austria	€ 49,00,-
Poland	€ 49,00,-
Portugal	€ 49,00,-
Slovenia	€ 49,00,-
Czech Republic	€ 49,00,-
Hungary	€ 49,00,-
Denmark	€ 69,00,-
Switzerland	€ 69,00,-
Spain	€ 69,00,-

For freight forwarding deliveries to the countries listed below, we charge a flat rate for environmentally friendly packaging and shipping below an order value of € 750:

<b>Country</b>	<b>Shipping costs</b>
Bulgaria	€ 69,00,-
Estonia	€ 69,00,-
Croatia	€ 69,00,-
Romania	€ 69,00,-
Sweden	€ 69,00,-
Slovakia	€ 69,00,-
Finland	€ 99,00,-
Greece	€ 99,00,-
Great Britain	€ 99,00,-
Ireland	€ 99,00,-
Latvia	€ 99,00,-
Liechtenstein	€ 99,00,-
Lithuania	€ 99,00,-
Monaco	€ 99,00,-
Northern Ireland	€ 99,00,-
Norway	€ 99,00,-

For all other countries we charge a flat rate of € 199 per order.

- 4.3 In the case of deliveries outside of Germany, importation into a third-party country may incur additional costs (customs duties, possible customs charges and importation tax). These additional costs shall be paid by the customer.

## 5. Payment and delivery

5.1 For orders via our internet shop, we offer the following payment options:

**In cooperation with Klarna Bank AB (publ), Sveavägen 46, 111 34 Stockholm, Sweden, we offer you the following payment methods. Payment is to be made to Klarna.**

- Pay in [14] days: The payment period is 14 days from shipment of the goods or tickets/ availability date of the service. You can find the complete terms and conditions for the markets where this payment method is available here: [Germany](#) , [Finland](#) , [Austria](#) , and the [Netherlands](#) .
- Financing: With the financing service from Klarna you can pay your purchase in flexible or fixed monthly instalments according to the conditions stated in the checkout. The instalment payment is due at the end of each month after submission of a separate monthly invoice by Klarna. Further information regarding Slice It including terms and conditions and Standard European Consumer Credit Information you can find here for the markets where this payment method is available: [Austria](#) , Germany, and [Finland](#) .
- Pay now: Your account will be debited immediately after placing the order.

The payment methods Pay in [14] days, Slice It and direct debit are only available in case of a positive credit assessment. For this purpose, during the order process and handling of your purchase, we forward your data for an address and credit check to Klarna. We can only offer you the payment methods available based on the result of the credit check. General information about Klarna and the user terms per country can be found on [klarna.com](http://klarna.com) . Your personal data is handled in accordance with applicable data protection law and in accordance with the information in Klarnas privacy statement.

### **Advance payment with 2% discount; 5% discount on orders with a value from €1,000**

Please transfer the invoice amount upon receipt of our advance payment request which you will receive by email. Please state your name and order number as the reason for transfer. Goods in stock will be dispatched immediately after your payment has been credited to our account. If the goods are not available from stock, they will be ordered from the supplier after receipt of your payment and will be immediately sent to you as soon as they arrive at light11.

For some brands, we do not give cash discounts, an up-to-date overview can be found here: [Payment](#)

### **PayPal up to an order value of €1,500.00**

You can pay the invoiced amount via the online provider PayPal. At the end of the order process you will be taken to the PayPal page for you to log in. You must already be registered there or register, authenticate yourself with your access data and confirm the payment transfer to us (exception: guest account). Goods in stock will be dispatched as soon as we receive confirmation of your payment via PayPal. Payment via PayPal is possible with us up to an order value of €1,500.00.

### **Credit card via Computop**

You can also pay us by credit card via Computop. Computop is a clearing office which handles and monitors credit card payments. You do not provide us with the data directly, rather a window for Computop Paygate opens at the end of the order process. You then enter your information with Computop. After successful or negative credit card processing, you are taken back to our shop again and informed of the payment status. NB: In the event of a negative confirmation, the order process is not yet complete. In this case you have to select an alternative payment method. More information regarding Computop can be found [here](#).

### **Amazon Pay**

If you have an Amazon account, you can easily log in with your Amazon login information and place your order with light11.eu. You can already select Amazon Pay in your shopping cart or when you log in to light11.eu. If you select Amazon Pay here, registration with light11.eu is not required. The payment and shipping information is securely transferred from your Amazon customer account.

If you already have a customer account with us, you can select Amazon Pay as usual during the payment process. You will also need an Amazon customer account for this.

- 5.2 We generally deliver packages weighing up to 70 kg with UPS to your street address or to another desired address. We deliver goods weighing more than 70 kg by commissioning a forwarding agent. Items which have to be forwarded by an agent are indicated as such on the respective product page. It is not possible to send packages to post office boxes or poste restante addresses. Unless otherwise agreed, the goods delivered by a forwarding agent will be delivered before the first lockable door at the delivery address specified by the ordering party. You will receive notification from us when the goods leave our premises. We cannot make deliveries to so-called parcel pick-up stations. If delivery was not possible, you will receive a notification from the carrier explaining the other options.
- 5.3 We are able to deliver goods in stock immediately upon receipt of the order and, if necessary, receipt of the advance payment. Goods in stock will be marked as such on the product pages with the note 24 h. The product page will also indicate the dispatch time for goods which are not in stock.
- 5.4 The obligation to deliver does not apply if deliveries have not been made to us properly and in time and we are not responsible for the lack of availability. We will inform you immediately if the goods are not available and will immediately reimburse any advance payment.
- 5.5 The delivery period shall be extended by an appropriate length of time in the event of strike measures and lockouts which have a detrimental effect on delivery and other circumstances for which we are not responsible, especially in cases of delayed deliveries caused by force majeure. We will inform the buyer immediately of the start and finish of such impediments.
- 5.6 In the case of consumers, and in the case of a contract of sale involving the carriage of goods, the risk of accidental destruction and accidental deterioration of the goods purchased is transferred when the goods are passed from the transporter to the consumer or a recipient specified by the consumer. This shall apply regardless of whether the dispatch was insured or not. Otherwise, the risk of accidental destruction and accidental deterioration of the goods is transferred to the buyer upon transfer, and in the case of a contract of sale involving the carriage of goods, with the delivery of the goods to the freight company or other person or establishment designated to carry out delivery.

## 6. Right of cancellation

Subsequently, you will receive special instructions regarding the requirements and consequences of the statutory right of rescission for shipping orders. A contractual concession of rights beyond the law is therefore not involved. In particular, non-commercial resellers are entitled to the statutory right of rescission.

### Cancellation terms and conditions

#### Right of cancellation

They have the right to cancel this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, have/has taken possession of the last goods.

In order to exercise your right of rescission, you must inform us (light11.de GmbH, subsidiary Lünen, Alstedder Str. 40, D-44534 Lünen, telephone: 02306-759 58 0, fax: 02306-759 58-45, e-mail: [service@light11.de](mailto:service@light11.de)) of your decision to withdraw from this contract by means of a clear declaration (e.g. a letter sent in the mail, by fax or e-mail). For this purpose, you may use the attached sample withdrawal form ([www.light11.eu/download/Widerrufsformular\\_eu.pdf](http://www.light11.eu/download/Widerrufsformular_eu.pdf)), but it is not mandatory. You can

electronically fill out and submit the sample withdrawal form or any other clear declaration on our website [www.light11.eu](http://www.light11.eu) as well. If you make use of this option, we will immediately give you a confirmation of our receipt of such a withdrawal, e.g. by e-mail.

In order to observe the withdrawal period, it suffices for you to send the message regarding the exercising of the right of rescission prior to the expiration of the cancellation period.

### Consequence of the cancellation

If you withdraw from this contract, we must pay back to you all of the payments that we have received from you, including the delivery costs (with the exception of the additional costs that result from you having chosen another type of delivery other than the most economical standard delivery that we offer), immediately and at the latest within fourteen days from the day on which we received the notification of your withdrawal from this contract. For this repayment, we use the same method of payment that you used for the original transaction, unless something else was explicitly agreed with you. In no case will you be charged fees for this repayment. We may withhold repayment until we have received the goods back or until you have demonstrated that you have sent back the goods, depending on which is the earlier point in time.

In any case, you must return or hand over the goods to us immediately and at the latest within fourteen days from the day on which you inform us of the withdrawal from this contract. The deadline is met if you ship the goods before the expiration of the deadline of fourteen days. We pick up the goods. We will bear the costs of returning the goods. You only need to pay for any diminished value of the goods if this loss in value is due to an unnecessary handling of the goods by you for the purpose of inspecting the condition, properties and functioning of the goods.

### End of the cancellation terms and conditions

- 6.1 If you want to withdraw from the contract, then please fill out this form ([https://www.light11.eu/download/eu\\_Widerruf.pdf](https://www.light11.eu/download/eu_Widerruf.pdf)) and send it back to us. You can find the form on the last page of this PDF file.

### Sample withdrawal form

- I/we hereby withdraw from (\*) the contract I/we concluded regarding the purchase of the following goods (\*) / the provision of the following service (\*)

- Ordered on (\*) / received on (\*)

- Name of the consumer(s)

- Address of the consumer(s)

- Signature of the consumer(s) (only for notification on paper)

- Date

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(\*) Delete as applicable.



## **7. Voluntary right of return**

- 7.1 In addition to the statutory right of cancellation, we offer you the opportunity to benefit from our voluntarily extended return period of 100 days. You can withdraw from the purchase contract after the expiry of the statutory revocation period of 14 days (see section 6 of our General Terms and Conditions of Business) by returning the goods back to us within 100 days after their receipt. The timely dispatch of the goods shall suffice to meet the revocation deadline.

The precondition for the voluntary right of return is that the goods are to be sent back complete (including accessories, instructions, batteries or accumulator batteries), undamaged (no damage and/or traces of installation/use), and returned in the complete original packaging. Mandatory rights of revocation remain unaffected.

Please send the goods back to:  
light11.de GmbH  
Niederlassung Lünen  
Alstedder Str. 40  
D-44534 Lünen

In order to ensure a simple and smooth process, [a returns form](#) containing notes on the free return by means of a return label can be downloaded from our website. Please make sure that the goods are carefully packaged to protect them from typical transport damage. Besides, the goods are returned at your own risk. It is recommended to keep the respective documents as a proof of dispatch. Please also provide us your bank details so that we can refund the purchase price by wire transfer. In all other cases, the legal provisions shall apply. Any payments made in connection with the purchase price shall be reimbursed to the bank account you have indicated after the return of the goods.

- 7.2 The statutory right of revocation for consumers of 14 days shall neither be affected nor limited by the voluntary right of return of 100 days and it shall continue to apply. Until the expiry of the statutory revocation period according to section 6 of our General Terms and Conditions of Business exclusively the legal conditions specified therein shall apply. Furthermore, our right of return shall not restrict your legal warranty rights which shall be additionally preserved.

## **8. Retention of title**

The goods remain our property until payment has been received in full.

**9. Warranty and complaint management**

- 9.1 The statutory warranty period of 2 years applies to goods supplied by us. This period begins with dispatch of the goods. Warranty claims against traders are limited to a period of one year from dispatch.
- 9.2 Contractors must notify us in writing of obvious defects immediately, but at the latest within a period of 14 days from receipt of the goods. Upon discovering non-obvious defects, you are obligated to notify us immediately, at the latest within 14 days from discovery of the defect. The timely sending of the notice suffices to preserve the rights of the purchaser. Otherwise, the goods are considered accepted, even in view of the respective defect. The timely sending suffices for meeting the deadline. In addition, § 377 HGB (German Commercial Code) applies for businessmen. Code) applies for businessmen.
- 9.3 Expressly exempted from the restriction or exclusions of warranty liability contained in provisions 9.1. and 9.2. above are compensation claims for loss of life, physical damage or damage to health caused by a failing which arises from a breach of duty for which we are responsible, as well as compensation claims for other damages which arise from intentional or negligent breach of duty on our part. The legal statute of limitation of 2 years applies to the aforementioned exceptional claims. Limitations or exclusions from warranty claims overall do not apply in the event of acceptance of warranted properties by us or due to the malicious concealment of a defect by us as defined by § 444 of the German Civil Code. Any manufacturer warranty also remains unaffected. If our liability is excluded or restricted or the aforementioned exceptions are governed by this, this also applies to personal liability of our workers, employees, legal representatives and vicarious agents.
- 9.4 The statutory warranty regulations apply during the guarantee period.
- 9.5 Please contact our Customer Services Department if you have any service queries. You can contact our Customer Services Department for orders, queries, complaints or claims by telephone, fax, e-mail or by visiting our showroom in person.

Telephone: +49(0)2306-759 58-0

Fax: +49(0)2306-759 58-45

E-mail: [service@light11.eu](mailto:service@light11.eu)

**Opening hours Customer Service**

Mon - Fri 10am - 6:30pm

Sat 10am - 4pm

Showroom, Customer Services Department and acceptance of returns

**Opening hours Showroom**

October to January:

Mon - Fri: 10:00am - 6:30pm

Sat - Sun: closed

February to September:

Mon - Fri: 10:00am - 5:00pm

Sat - Sun: closed

Other times by appointment

light11.de GmbH

Lünen Office - Alstedder Str. 40 - D-44534 Lünen

## 10. Data protection notice

Our data protection policy is based on the statutory provisions. Details regarding the collection and use of your personal data can be found in our [Data Protection Provisions](#) which also contain details regarding credit screening in which process the likelihood of a payment default is assessed, which also includes your address data.

## 11. Applicable law, court of jurisdiction

11.1 The law of the Federal Public of Germany shall apply to all legal transactions or other legal relationships with us. The United Nations Convention on Contrast for the International sale of Goods (CISG) and any other inter-country agreements do not apply, even after being accepted into German law. This choice of law means that a customer whose usual place of residence is in one of the states of the EU or of Switzerland is guaranteed that protection which arises from compulsory legal provisions of the law this country, and cannot be deprived of such protection.

11.2 In commercial relationships with traders and with legal persons under public law, our place of business is agreed as the court of jurisdiction for all legal disputes regarding these commercial terms and conditions and individual agreements concluded during their validity, including actions on dishonoured bills and cheques. In this case we are also entitled to take legal action at the location of the registered office of the customer.

## 12. Severability clause

Should individual provisions of these general terms and condition of business be legally invalid in full or in part, or subsequently lose their legal validity, the validity of the other general terms and conditions shall be unaffected by this. The statutory provisions shall take the place of the invalid provisions. The same applies if the general terms and conditions of business contain an unforeseen loophole.

## 13. Disposal and battery retraction

### Environmental protection

Substances, for instance, chemical pollutants in old appliances may have harmful consequences for the environment and human health if they are not stored properly, particularly when they are disposed in a not break-proof and improper manner by persons not authorized for this task. Especially in the case of illegal exports, it cannot be ensured that the environment and human health are protected against damage. Old appliances may also contain recyclable raw materials, old appliances may be repaired or some parts may be recycled which allows us to significantly reduce the impact on the environment. For this reason, old appliances must not be disposed of by way of your normal household waste or exported illegally. You – as the end user – are obliged by law to return or to properly dispose of electrical appliances. Please observe the following: You are yourself responsible for deleting any personal data to be found on the old appliances, which are to be disposed of.

### Batteries

Substances, for instance, chemical constituents in old batteries may have harmful consequences for the environment and human health if they are not stored and disposed of properly. Moreover, they may also contain recyclable raw materials. Batteries must not be disposed of by way of your normal household waste. You – as the end user – are obliged by law to return used batteries.

Used batteries may be returned free of charge or sent back free of charge to the vendor or to the collection points intended for this purpose (e.g. public collection points in your community or in retail markets). The batteries can also be returned free of charge by post to the vendor; here, you possibly must comply with the specifications of the hazardous goods law. The return of batteries by the end user to local retailers is restricted to a reasonable amount of batteries and is restricted to such used batteries that the local retailer offers or used to offer in his product range.



The crossed-out wheeled bin symbol shall remind you of the fact that batteries must not be disposed of with domestic garbage. You may also find the following icons below this symbol, which have the following meaning concerning the constituents:

**Pb** = the battery contains more than 0.004 per cent of lead by weight

**Cd** = the battery contains more than 0.002 per cent of cadmium by weight

**Hg** = the battery contains more than 0.0005 per cent of mercury by weight.

### Old appliances

Electrical and electronic equipment are marked with the following symbol showing a “crossed-out wheeled bin”:



The symbol means that you as the owner of this appliance must not dispose of this appliance with domestic garbage (grey wheel bin, yellow wheel bin for recyclable packaging material, organic waste bin, paper bin or glass bin). This appliance must be disposed of separately from unsorted domestic waste e.g. at the municipal collecting points. Used batteries and used accumulators that are not covered by the old appliance must be removed before returning the appliance at the collection point.

The acceptance of old appliances may be refused if they present a health and safety risk to persons caused by contamination.

**Last revised: 05/2023**

light11.de GmbH, Thomas Unger

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<http://www.kanzlei-wbk.de/>