

Order by fax or letter

Order hotline and customer service:
 Mon.-Sat. from 10:00am – 18:30pm
 Sat. (March – Sept.) 10:00am – 4:00pm

Fon: +49 (0) 2306 - 759 58 0
Fax: +49 (0) 2306 - 759 58 45

Shipping costs - Free delivery on purchases over EUR 99 within Germany, France, Belgium, Denmark, the Netherlands, Great Britain, Ireland and Austria

To cover the costs of environmentally friendly packaging, shipping and insurance, we charge shipping costs of EUR 5.50 within Germany, and € 9,50 in France, Belgium, Denmark, the Netherlands, Great Britain, Ireland and Austria. light11.de will cover these costs for orders over EUR 99. You can view the shipping costs outside Germany under shipping costs at www.light11.com.

Quick delivery

Packages weighing up to 70 kg are delivered as standard by UPS to your home address or another desired address. Goods weighing over 70 kg and fragile lights are delivered by freight company. Goods cannot be delivered to PO boxes or poste restante addresses. We endeavour to deliver ordered goods immediately and therefore store the vast majority of our products in our warehouses at all times. We dispatch the stored goods on the day they are ordered, providing the order is received before 12 p.m. on a workday, or, for payment in advance, the first working day after the advance payment is received. Goods which are not stored in the warehouse are dispatched 2 to 4 weeks after being ordered. Off-the-shelf goods are marked with the symbol 24 h on the product pages. We also specify the dispatch time for goods which are not stored in the warehouse on the product page. The delivery time required by the dispatch company from the point of dispatch depends on the place of delivery you have specified. After you have specified your place of delivery, the delivery time will be indicated on the overview form displayed before you confirm your order.

To
light11.de Niederlassung Lünen GmbH
Alstedder Str. 40
D-44534 Lünen

Deliver to: (if different to the billing address)

Billing address:

 Company

 Full name

 Address

 ZIP/Postal Code City Country

 Phone Fax

 Company

 Full name

 Address

 ZIP/Postal Code City Country

 Phone Fax

Email* (Please ensure you complete this information to enable us to send you the delivery times and order confirmation)

Yes, I would like to order the following products. By mailing this order form, I accept the data protection information and Terms and Conditions, and acknowledge that in placing an order as a consumer, I am entitled to the right of cancellation in distance selling. I can find the details of the requirements and consequences in the information on cancellation.

I would like to order the following products	quantity	piece price	total
total amount incl. statutory value-added-tax			
shipping costs			
total amount			

Payment by:

Advance payment transfer with 2% discount, 5% discount for orders above €1.000:
 (Transfer payment to the following account: light11.de GmbH - IBAN DE06 3005 0110 0011 0545 17 - Swift-BIC DUSSDEDD)

Cash on delivery
 Delivery is without additional C.O.D. charge in all countries to which we deliver.

light11.de GmbH
 Bozener Str. 13
 D-44229 Dortmund

HRB 22504
 District Court Dortmund
 VAT ID DE231749333
 WEEE-Reg.-Nr. DE 94743417
 Manager: Thomas Unger

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 Niederlassung Lünen
 Alstedder Str. 40
 D-44534 Lünen
 T +49 (0) 2306-759 58-0
 X +49 (0) 2306-759 58-45
 info@light11.de

Stadtsparkasse Düsseldorf
 Account 11 054 517
 Sort code 300 501 10
 IBAN DE06 3005 0110
 0011 0545 17
 Swift-BIC DUSSDEDD

 Date, customer's signature
 By making this order, I accept the light11.de terms and conditions
 (see terms and conditions at www.light11.com)